

## Arrow Senior Living Visitation Protocols

*We ask for your cooperation in abiding by our visitation protocols to help keep our community free of COVID-19 so that inside visitations may continue. Thank you for your understanding.*

To minimize possible exposure to COVID-19:

- All visitors are to be screened and complete the COVID Screening Checklist, have temperature taken to ensure below 99.5 degrees and meet the criteria per local health department, state and CDC guidelines before being permitted inside the community for visits.
- Visitations are only permitted in designated visitation area or in states where apartment visitation is permitted by regulation. Our community is not fully 'open' yet, so refrain from going to the dining room, commons areas, staff offices or other areas of the community.
- Visitations are limited to two (2) visitors maximum at a time. Unfortunately, we do not recommend minors who are unable to maintain proper social distancing guidelines or use proper facial coverings as required.
- Residents and visitors are required to wear surgical face masks and observe a minimum of 6 feet social distancing at all times during the visit period, including in the apartment and the designated visitation area. If necessary, please remind the resident to utilize and properly wear their mask.
- Please go directly to the resident's apartment or the designated visitation area, avoiding interaction with other residents, staff or guests and abiding by socially distanced guidelines posted throughout the community. Please do likewise when leaving and returning to the entrance/screening area.
- If you become ill, please immediately leave the community and contact the front desk or Director. Please postpone any planned visits if you had close contact with a person known or suspected to be positive for COVID-19.

Should guidelines not be followed at any time during the visitation period, it is the right of the community to ask the visitor to leave for the safety of the residents, staff, and other visitors.